
ChemoTox Billing Guide For Patients

Alpha Genomix Laboratories

Alpha Genomix (AG) is dedicated to improving patient care through pioneering molecular diagnostic testing. Advances in understanding and interpretation of genetic information have led to a revolution in the way physicians approach patient care. AG influences empowerment by providing individualized information to help healthcare providers maximize therapeutic outcomes. We make it our mission to provide an affordable solution for all patients who need our testing.

Insurance Coverage?

Medicare

Medicare pays for genetic testing when testing is considered medically necessary. There is no out-of-pocket cost for qualified individuals.

State Medicaid Programs

Medicaid pays for genetic testing when testing is considered medically necessary. No out-of-pocket cost for qualified individuals with the following exception:

**Some state Medicaid Programs require prior authorization of testing.*

**Some state Medicaid Programs include an out-of-pocket cost.*

Managed Medicare/Medicaid Care Plans

Patients enrolled in a managed care plan will be treated the same as if they are enrolled in a traditional Medicare and Medicaid plan.

Commercial or Private Insurance

Many insurance plans cover genetic testing. Your out-of-pocket cost may vary based on your individual plan. Contact your health insurance provider directly to determine your plan's out-of-pocket cost for genetic testing. Some insurance providers require prior-authorization of genetic testing. Please contact our billing department for details. Alpha Genomix offers financial assistance to reduce out-of-pocket costs for qualified underinsured patients.

Self-Pay

For all customers without insurance or those who opt-out of personal insurance, we offer competitive self-pay pricing. Early payment and no interest flex payment options are available. Please contact our AlphaCare team (billing department) for more information.

Steps to Understanding AG's Billing Process

1

If you have questions about your coverage for genetic testing please contact your insurance. If you have questions about our billing policy, contact AG's Customer Care Department.

2

The patient's insurance information should be supplied along with a copy of the front and back of their insurance card.

3

Alpha Genomix will bill all insurance types, Medicare, Medicaid, Managed Care, and Commercial plans.

4

If you have commercial / private insurance, you will receive an explanation of benefits (EOB). The EOB will explain how your insurance provider processed the claim. The EOB is not your bill.

If you receive a check directly from your insurance provider, you will be responsible for endorsing and sending the check to:

**Alpha Genomix Laboratories
Department #8038
P.O. Box 740209
Atlanta, GA 30374-0209**

Payment Options

In-Network/Out-Of-Network

Patients are responsible for co-pays, co-insurance, and deductibles in accordance with your health plan. Financial assistance is available for underinsured i.e;

- Patients with a restrictive medical policy
- Patients with a high deductible or out-of-pocket expenses

Self Pay

Prompt Payment Discount – Patients will receive a 20% discount if payment is made in full by the due date on the first statement. This cannot be combined with the AlphaCare discount.

Flex Payment Options – Interest free payment options are available for all qualified individuals. Please contact our Billing Department for more information.

AlphaCare Financial Assistance Program

Financial Assistance for Under-Insured

Alpha Genomix offers financial assistance to reduce out-of-pocket costs for qualified under-insured patients (Examples are those with a high deductible or out-of-pocket expenses and those with a restrictive medical policy).

- To be eligible, patients must have private insurance, meet the medical criteria for testing, and meet low income requirements (See Below).

Individual Income	Patient Responsibility Specialty	Patient Responsibility Comprehensive
\$0 - \$25,000	\$19	\$29
\$25,000 - \$50,000	\$49	\$79
\$50,000 - \$75,000	\$149	\$199
\$75,000 - \$100,000	\$249	\$349
\$100,000+	\$399	\$499

Financial Assistance for Un-Insured

At Alpha Genomix, we make it our mission to provide affordable solutions for all patients who need our testing. If you are uninsured and meet our low income requirements please contact our billing customer care team to discuss options for how we can help you. Due to regulatory limitations, patients who are recipients of government funded programs (e.g., Medicaid, Medicare, Medicare-Advantage, and Tricare) are not eligible to apply for financial assistance.

Patients are encouraged to contact Alpha Genomix's Billing Department with any questions or concerns.

You can reach our Billing Customer Care team at: (888) 250-6228
Monday through Friday, from 7:00 AM EST – 4:30 PM EST.